

Terms and Conditions

1. Campaign

This Goodday Instant Redemption Campaign (“**Campaign**”) is organised by Etika Sdn. Bhd. (Co. No. 197401000305 (17296-P)) (“**Organiser**”). The mechanics of this Campaign are explained below. By participating and entering into this Campaign, you (“**Participant**”) agree to be bound by the terms and conditions set out herein or as may be amended from time to time.

2. Eligibility

2.1 The Campaign is open to any person who fulfils the following criteria:

- (a) Citizen of Malaysia; and
- (b) Aged 18 years and above in the year of 2023; and

2.2 The following person(s) shall not be eligible to participate in the Campaign:

- (a) Employees of the Organiser and their immediate family members;
- (b) Employees of the Organiser’s affiliates and/or related companies and their immediate family members;
- (c) Business partners, suppliers/distributors of the Organiser; and
- (d) Promotion/advertising/public relations agencies involved in the Campaign.

3. Campaign Period

3.1 The Campaign shall start at 00:00:00 on 1st November 2023 and shall close at 23:59:59 on 31st December 2023 (“**Campaign Period**”). Any Campaign entries received outside the Campaign Period will automatically be disqualified.

3.2 The Organiser reserves the right to amend the Campaign Period (“**Amended Period**”) at any time without any prior notice to any party. Any Campaign Entries received outside the Campaign Period or Amended Period (if any) shall be rejected.

4. Channel

The Campaign is exclusive to all purchases made from 99 Speedmart outlets in Malaysia (“**Channel**”) only.

5. Qualifying Criteria and Submission of Entries

5.1 To qualify, the Participant must purchase at least RM20 worth of any of the following products (“**Qualifying Products**”) (may be purchased in combination) from the participating Channel in ONE (1) receipt to be entitled to one (1) entry:

Variant	Product Name	Pack size
Goodday UHT Milk	Goodday UHT Full Cream Milk 1L	1L
	Goodday UHT Chocolate Flavoured Milk 1L	1L
Goodday Pasteurized Milk	Goodday Aussie Fresh 100% Australian Pasteurised Milk 1L	1L

	Goodday Pasteurised Chocolate Flavoured Milk 500ml	500ml
Goodday Good Vibes Almond Milk	Goodday Good Vibes Almond Original 250ml	250ml
	Goodday Good Vibes Almond Chocolate 250ml	250ml

5.2 All purchases must be made within the Campaign Period or Amended Period (if applicable) from the participating Channel only. Any purchases made outside the Campaign Period or Amended Period (if applicable) will automatically be disqualified.

5.3 To participate in the Campaign, the Participant must submit the following details to the Organiser (“the **Campaign Entry/Entries**”) :

- (a) Full name as per NRIC; and
- (b) NRIC number;
- (c) Contact Number.

5.4 Each Campaign Entry must be accompanied by the image of ONE(1) transaction receipt (“**Proof of Purchase**”) which must clearly show the following details :

- (a) The name of the outlet of the Channel;
- (b) The transaction ID;
- (c) The details of the Purchase; and
- (d) Time and date of the transaction (which must be within the Campaign Period or Amended Period (if applicable).

Participant must retain the original Proof of Purchase submitted for verification purpose. In the event that the Participant is chosen as a winner and is unable to present the original Proof of Purchase, the Participant will automatically be disqualified as a winner.

5.5 Any Campaign Entry / Entries which are incomplete (e.g. missing information, missing Proof of Purchase) or are found to have been tampered with and any Participants which are suspected or found to have cheated/hacked/tampered with the Campaign Entry process in the sole opinion of the Organisers will automatically be disqualified.

5.6 All Campaign Entries are to be submitted strictly by WhatsApp only to 011-26125706 or QR Code shown in printed visual. NO acknowledgement of receipt will be sent by the Organiser with regard to all entries submitted. For the avoidance of doubt, Campaign Entry will be deemed accepted at the time of transaction of the Organisers and that the Organisers accepts no responsibility for any late, lost and/or misdirected Campaign Entry for any reason whatsoever.

6. Campaign Redemption Item

6.1 The Campaign redemption item (“Redemption Item”) are as follows:

Redemption Item	Touch N Go Reload Pin worth RM10
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7. Redemption

7.1 All Redemption Item shall be in reload pin format and shall be delivered to Participants via a WhatsApp message only. The Redemption Item are limited to the first thirty-six thousand (36,000) qualified Campaign Entry/Entries only. In the event that all thirty-six thousand reload pins are fully redeemed, the Organiser shall not be obligated to entertain any new Campaign Entry/Entries.

- 7.2 All Redemption Item will be processed within 2 working days. If the Redemption Item message is made each Friday after 7.00pm, the Organiser shall automatically process the said message following the next working day. . However, in the event of any delay in the delivery due to unforeseen circumstances or any situation beyond the Organiser's control, the Organiser reserves the right to then arrange for the delivery of the Prizes to the Campaign Winner in any manner that it deems fit.
- 7.3 All Redemption Item that remains unclaimed as at 1st March 2024 will be forfeited and no further appeals will be entertained.
- 7.4 The Organiser's decision in processing the Redemption Item shall be final and no correspondence will be entertained.
- 7.5 The Organiser reserves the right to substitute the Redemption Item with any other gift or item of equivalent value in the event the original Redemption Item offered is, for any reasons whatsoever, no longer available.
- 7.6 The Redemption Item are non-transferable, non-refundable and non-exchangeable for cash.
- 7.7 Each Participant can only redeem ONE (1) Redemption Item time throughout the campaign period.

8. Personal Data and Privacy Policy

- 8.1 By participating in the Campaign, the Participants hereby certifies that all information as provided by them are accurate and that that they have read and understood the Organiser's privacy policy ("Privacy Policy").
- 8.2 The Participants hereby agree and consent to the collection and processing of their personal data in accordance with the Privacy Policy. Kindly refer to the Privacy Policy located at <https://www.etikaholdings.com/privacy>. The Organiser reserves the right to update and amend the Privacy Policy from time to time.
- 8.3 The Participants also further consent for the Organiser and any of its holding, subsidiary or related companies and its service providers, agents and/or contractors who provide administrative and business support to the Organiser and act on the Organiser's behalf ("Authorised Third Parties") to collect and process the Participants' Personal Data as provided pursuant to this Campaign. The use of the Participants' Personal Data included but is not limited to the disclosure of the Participants' name to the general public by publishing the Participants' names, photographs and other Personal Data for advertising and publicity purposes without compensation or any other payment to the Participants.

9. Other Terms and Conditions

- 9.1 By participating in the Campaign, Participants are taken to have read, understood and agreed to be bound by the Campaign Terms & Conditions. The Organiser reserves the right to vary and/or delete any of the Campaign Terms & Conditions at any time without prior notice to any party and the Participants hereby agree to be bound by such variation and/or deletion.
- 9.2 The Organiser reserves the right to, at its sole discretion, modify the Campaign mechanism, vary, withdraw, suspend or terminate this Campaign at any time at its sole a without prior notice to any party. For the avoidance of doubt, any variation, withdrawal, suspension or termination of the Campaign or any part thereof shall not entitle the Participants to any claim of any compensation against the Organiser (in cash or in kind) for any expenses, loss or damage suffered or incurred by the Participants as a direct or indirect result of the act of variation, withdrawal, suspension or termination.

9.3 Any Terms and Conditions applicable to this Campaign which is illegal, prohibited or unenforceable under any law or regulation shall be ineffective to the extent of such illegality, voidness, prohibition or unenforceability without invalidating the remaining provisions hereof.

9.4 By participating in the Campaign, all Participants agree to defend, indemnify and hold the Organiser harmless from and against any suits, claims, losses, damages and expenses, including reasonable legal fees arising from or in connection with the Participant's participation in the Campaign and his/her acceptance, redemption or use of any of the Campaign Prizes.

10. Disclaimer of Liability

10.1 The Organiser will not be responsible or liable for any loss or damage of whatsoever nature suffered by the Participants in connection with the Campaign (including the Participants' failure to participate in the Campaign), which may occur or arise as a result of the following events:

- (a) Any delay and/or failure in receiving and sending the Campaign Entries as a result of any network, communication or system error, interruption and/or failure or outage caused by the participating internet service provider, or the uploading of any materials related to the Campaign; and
- (b) Any technical error (including error in notification of Campaign Winners), omission, interruption, deletion, defect, delay in operation or transmission, internet line failure, the theft, destruction of, and/or unauthorized access to the Campaign Entries, or any malfunction of any computer hardware or software whether or not the same is due to viruses, bugs or other causes beyond the Organiser's control.

10.2 All Participants shall assume full liability and responsibility for any costs incurred due to any accident, injury, damage or claims whether directly or indirectly caused by their participation in the Campaign, attending publicity programs or prize presentation ceremony (if applicable) and from the redemption/usage of the Campaign Grand Prizes. To the extent permitted by law, the Organiser shall have no liability to the Participants in any respect whatsoever.

10.3 The Organiser makes no representation and/or warranties with respect to any Campaign Prizes, including but not limited to the merchantability, quality or their suitability of the Campaign Prizes for any purpose.