

Terms and Conditions

1. Redemption

This Wonda Keluang Man Redemption ("**Redemption**") is organised by Etika Sdn. Bhd. (Co. No. 197401000305 (17296-P)) ("**Organiser**"). The mechanics of this Redemption are explained below. By participating and entering into this Redemption, you ("**Participant**") agree to be bound by the terms and conditions set out herein or as may be amended from time to time.

2. Eligibility

2.1 The Redemption is open to any person who fulfils the following criteria :

- (a) Citizen of Malaysia; and
- (b) Aged 18 years and above in the year of 2025

2.2 The following person(s) shall not be eligible to participate in the Redemption :

- (a) Employees of the Organiser and their immediate family members;
- (b) Employees of the Organiser's affiliates and/or related companies and their immediate family members;
- (c) Business partners, suppliers/distributors of the Organiser; and
- (d) Promotion/advertising/public relations agencies involved in the Redemption.

3. Redemption Period

3.1 The Redemption Period shall start at 00:00:00 on 1 March 2025 and shall close at 23:59:59 on 30 April 2025 ("**Redemption Period**"). Any Redemption entries received outside the Redemption Period will automatically be disqualified.

3.2 The Organiser reserves the right to amend the Redemption Period ("**Amended Period**") at any time without any prior notice to any party. Any Redemption entries received outside the Redemption Period or Amended Period (if any) shall be rejected automatically.

4. Participating Channels

4.1 The participating channels ("**Channels**") with Redemption point of sale material during the Redemption Period are as follow:

- (a) Petronas

5. Qualifying Criteria and Submission of Entries

5.1 To qualify, the Participant must purchase at least Ringgit Malaysia Thirty (RM30.00) worth of any variant of the Wonda Coffee (240ml) ("**Qualifying Products**") from the Channel in a single receipt or maximum THREE (3) combined receipt within TWO (2) weeks (to be calculated from the earliest date of receipt and last date of receipt).

5.2 All purchases must be made at the Participating Channels within the Redemption Period or Amended Period (if applicable). Any Entries made outside the Redemption Period or Amended Period (if applicable) will automatically be disqualified.

5.3 To participate in the Redemption, the Participant must submit the following details to the Organiser ("**the Redemption Entry/Entries**") :

- (a) Full name as per NRIC; and
- (b) NRIC number;

(c) Contact Number.

5.4 Each Redemption Entry must be accompanied by the image of ONE (1) transaction receipt ("**Proof of Purchase**") which must clearly show the following details :

- (a) The name of the *Channels*;
- (b) The transaction ID;
- (c) The details of the Qualifying Products; and
- (d) Time and date of the transaction (which must be within the Redemption Period or Amended Period (if applicable)).

Participant must retain the original Proof of Purchase submitted for verification purpose. In the event that the Redemption Entry is approved and Participant is unable to present the original Proof of Purchase, the Redemption Entry will automatically be disqualified.

5.5 Any Redemption Entry / Entries which are incomplete (e.g. missing information, missing Proof of Purchase) or are found to have been tampered with and any Participants which are suspected or found to have cheated/hacked/tampered with the Redemption Entry process in the sole opinion of the Organisers will automatically be disqualified.

5.6 All Redemption Entries are to be submitted strictly by WhatsApp only to 010-8037533. NO acknowledgement of receipt will be sent by the Organiser with regard to all Entries submitted. For the avoidance of doubt, Redemption Entry will be deemed accepted at the time of transaction of the Organisers and that the Organisers accepts no responsibility for any late, lost and/or misdirected Redemption Entry/Entries for any reason whatsoever.

5.7 Each Participant may submit multiple Redemption Entry/ Entries. However, only THREE (3) Redemption Entries with will be approved for the same participant details. For the avoidance of doubt a single Proof of Purchase cannot be used for two or more separate Redemption Entries. Where multiply Redemption Entries are found to be accompanied by the same Proof of Purchase, ALL affected Redemption Entries will automatically be disqualified.

6. Redemption Prizes

6.1 The Redemption prizes ("**Prize**") per Channels are as follows:

Channels	Prize
Petronas	Wonda x Keluang Man Umbrella (27") <i>A total of TEN-THOUSAND [10,000] units of redemption prizes are available for redemption "on a first come; first serve" basis during the Redemption Period based on the Channels as specified.</i>

7. Winner Selection

7.1 All Prize winners ("**Winner**") must present the original Proof of Purchase when requested to do so, failing which the Prize Winner will be disqualified from winning the Prize.

7.2. Prize Winner

- (a) The eligible Prize Winner will be determined by the total number of eligible Redemption Entries (i.e. Redemption Entries which are not disqualified by virtue of Item 3 and 5 of these terms and conditions) received during the Redemption Period at Participating Channels.

(b) A total of TEN-THOUSAND (10,000) units of redemption prizes are available for redemption “on a first come; first serve” basis during the Redemption Period based on the Participating Channels as specified

- 7.3 The Prize Winners will be contacted via telephone (as per the contact number provided in the Redemption Entry). Should the first attempt to contact the Winners fail (e.g. no reply, telephone number not in service or no connection) TWO (2) further attempts will be made within the next twenty-four (24) hours of the first attempt. Where such further attempts are unsuccessful, the Organiser reserves the right to disqualify the Winner. The Organiser will not be held liable in the event the Prize Winner cannot be contacted for any reasons whatsoever.
- 7.5 The Participants may be required to correctly answer a Redemption related question before being declared a Winner. In the event the Participant fails to correctly answer the question, the Organiser reserves the right to disqualify the Participant and a new Eligible Prize Winner will be selected accordingly.
- 7.6 The Organiser’s decision in selecting the Prize Winner shall be final and no correspondence will be further entertained.
- 7.7 The Organiser reserves the right to substitute any of the Prize with a prize of equivalent value in the event the original Prize offered is, for any reasons whatsoever, no longer available.
- 7.8 The Prizes are non-transferable, non-refundable and non-exchangeable for cash. Prize Winners will be responsible for any additional costs, duties, taxes and/or other incidental expenses, which may be incurred as a result and/or related to their acceptance of the Prize.
- 7.9 Each Participant is only allowed to win only ONE (1) Prize through the Redemption Period.

8. Winner Announcement and Delivery of Prizes

- 8.1 All Prize Winners will be announced on Etika Holding Sdn. Bhd.’s website (<https://www.etikaholdings.com/campaigns>).
- 8.2 The Prize Winner announcement will be made bi-weekly during Redemption Period. Such Redemption Period is subject to change by the Organiser at its sole discretion and without prior notice to any party.
- 8.3 All Prizes will be delivered to the Prize Winners within 6 – 8 weeks from the date of the Winner Announcement. However, in the event of any delay in the delivery due to unforeseen circumstances or any situation beyond the Organiser’s control, the Organiser reserves the right to then arrange for the delivery of the Prizes to the Redemption Winner in any manner that it deems fit.
- 8.4 All Prized that remains unclaimed as at 1st June 2025 will be forfeited and no further appeals will be entertained.

9. Personal Data and Privacy Policy

- 9.1 By participating in the Redemption, the Participants hereby certifies that all information as provided by them are accurate and that that they have read and understood the Organiser's privacy policy ("Privacy Policy").
- 9.2 The Participants hereby agree and consent to the collection and processing of their personal data in accordance with the Privacy Policy. Kindly refer to the Privacy Policy located at <https://www.etikaholdings.com/privacy>. The Organiser reserves the right to update and amend the Privacy Policy from time to time.
- 9.3 The Participants also further consent for the Organiser and any of its holding, subsidiary or related companies and its service providers, agents and/or contractors who provide administrative and business support to the Organiser and act on the Organiser's behalf ("Authorised Third Parties") to collect and process the Participants' Personal Data as provided pursuant to this Redemption. The use of the Participants' Personal Data included but is not limited to the disclosure of the Participants' name to the general public by publishing the Participants' names, photographs and other Personal Data for advertising and publicity purposes without compensation or any other payment to the Participants.

10. Other Terms and Conditions

- 10.1 By participating in the Redemption, Participants are taken to have read, understood and agreed to be bound by the Redemption Terms & Conditions. The Organiser reserves the right to vary and/or delete any of the Redemption Terms & Conditions at any time without prior notice to any party and the Participants hereby agree to be bound by such variation and/or deletion.
- 10.2 The Organiser reserves the right to, at its sole discretion, modify the Redemption mechanism, vary, withdraw, suspend or terminate this Redemption at any time at its sole a without prior notice to any party. For the avoidance of doubt, any variation, withdrawal, suspension or termination of the Redemption or any part thereof shall not entitle the Participants to any claim of any compensation against the Organiser (in cash or in kind) for any expenses, loss or damage suffered or incurred by the Participants as a direct or indirect result of the act of variation, withdrawal, suspension or termination.
- 10.3 Any Terms and Conditions applicable to this Redemption which is illegal, prohibited or unenforceable under any law or regulation shall be ineffective to the extent of such illegality, voidness, prohibition or unenforceability without invalidating the remaining provisions hereof.
- 10.4 By participating in the Redemption, all Participants agree to defend, indemnify and hold the Organiser harmless from and against any suits, claims, losses, damages and expenses, including reasonable legal fees arising from or in connection with the Participant's participation in the Redemption and his/her acceptance, redemption or use of any of the Redemption Prizes.

11. Disclaimer of Liability

- 11.1 The Organiser will not be responsible or liable for any loss or damage of whatsoever nature suffered by the Participants in connection with the Redemption (including the Participants' failure to participate in the Redemption), which may occur or arise as a result of the following events:
- (a) Any delay and/or failure in receiving and sending the Redemption Entries as a result of any network, communication or system error, interruption and/or failure or outage caused by the participating internet service provider, or the uploading of any materials related to the Redemption; and

- (b) Any technical error (including error in notification of Redemption Winners), omission, interruption, deletion, defect, delay in operation or transmission, internet line failure, the theft, destruction of, and/or unauthorized access to the Redemption Entries, or any malfunction of any computer hardware or software whether or not the same is due to viruses, bugs or other causes beyond the Organiser's control.

11.2 All Participants shall assume full liability and responsibility for any costs incurred due to any accident, injury, damage or claims whether directly or indirectly caused by their participation in the Redemption. To the extent permitted by law, the Organiser shall have no liability to the Participants in any respect whatsoever.

11.3 The Organiser makes no representation and/or warranties with respect to any Redemption Prizes, including but not limited to the merchantability, quality or their suitability of the Redemption Prizes for any purpose.