#### **Terms and Conditions**

1. Organiser

The Promotion (the "Promotion") is organised by ETIKA PTE LTD (201608173M) (the "Organiser").

- 2. Promotion Period
- 2.1. The Promotion period is **as stipulated in Item 1 of Schedule 1** (the "Promotion Period"). Purchases made outside the Promotion Period will automatically not be eligible for redemption.
- 2.2. The Organiser reserves the right to amend the Promotion Period (the "Amended Period") at any time and such Amended Period will be announced on ETIKA PTE LTD's website

(https://www.etikaholdings.com/ETIKA%20html/Singapore/SGCampaigns.html).

- 3. Participating Outlets
- 3.1. The participating retailer(s) is **as stipulated in Item 2 of Schedule 1** (the "Participating Outlets").
- 4. Eligibility and Redemption Promotion
- 4.1. To qualify for the Promotion (the "Consumer"), the Consumer must purchase any 12 x 320ml pack, as stipulated in Item 3 of Schedule 1 (the "Qualifying Product(s)"), during the Promotion Period as stipulated in Item 1 of Schedule 1. Each 12 x 320ml sticker on pack voucher is available in limited quantities and while stocks last. Each pack includes a on pack voucher sticker that can be used to claim a \$6 off Pepper Lunch from Pepper Lunch Restaurant in Singapore as listed in Schedule 2, where Customers may redeem the Vouchers in accordance with the terms and conditions specified on the Vouchers.
- 4.2. Each voucher is valued at SG\$6 and is only valid for dine-in and takeaway transactions. It must be presented in its original physical form at the cashier prior to placing an order with payment via cash or PayNow. Only original, undamaged redemption cards or stickers will be accepted. Photocopies or digital images are not valid. Voucher is NOT valid for orders placed through web ordering via QR codes, self-order kiosks, pre-orders or third-party delivery platforms.
- 4.3. The Redemption Period for claiming voucher is valid for redemption at all Pepper Lunch Restaurants in Singapore (no minimum spends required) from 1st July 2025, 00:00:00 to 30th September 2025, 23:59:59 excluding public holidays.
- 4.4. Each voucher is valid for one-time use only and may be redeemed for a single transaction or receipt. Multiple voucher redemptions within the same transaction are not permitted, subject to stock availability and while stocks last.
- 4.5. Redemption is subject to availability and limited to a predefined quantity. The voucher is offered on a first-come, first-served basis while stocks last. Hot Palette (Asia Pacific) Pte. Ltd reserves the right to amend or withdraw the offer at any time without prior notice, including but not limited to changes in the Redemption Period once allocated quantities are exhausted.
- 4.6. This voucher cannot be used in conjunction with other promotions or discounts

including but not limited to Weekday Lunch, Student Meal, Dine with Pride, Senior Special and staff privileges. No cash or credit alternatives will be provided for the voucher.

- 4.7. Hot Palette (Asia Pacific) Pte. Ltd. and the Organiser reserve the right to modify, suspend, or cancel this Promotion, including altering the Redemption Period or any related terms and conditions, at their sole discretion without prior notice.
- 4.8. By participating in this Promotion, Consumers agree to abide by all applicable terms and conditions, including those outlined in Section 5.

#### 5. Other Terms and Conditions

- 5.1. By participating in the Promotion, Consumers are deemed to have read, understood, and agreed to be bound by the Promotion's terms and conditions. The Organiser reserves the right to vary and/or delete any of the Promotion's terms and conditions at any time without prior notice to any party, and the Consumers hereby agree to be bound by such variation and/or deletion.
- 5.2. The Organiser reserves the right to, at its sole discretion, modify the Promotion's mechanism, vary, withdraw, suspend or terminate this Promotion at any time at its sole discretion without prior notice to any party. For the avoidance of doubt, any variation, withdrawal, suspension, or termination of the Promotion or any part thereof shall not entitle the Consumers to claim any compensation from the Organiser (in cash or in kind) for any expense, loss, or damage suffered or incurred by the Consumers as a direct or indirect result of the act of variation, withdrawal, suspension, or termination of the Promotion.
- 5.3. By participating in the Promotion, all Consumers agree to defend, indemnify, and hold the Organiser harmless from and against any suits, claims, losses, damages, and expenses, including reasonable legal fees arising from or in connection with the Consumer's participation in the Promotion and their acceptance, redemption, or use of any of the redemption meals.
- 5.4. The Promotion and its terms and conditions are governed by the laws of the Republic of Singapore, and all Consumers agree to irrevocably submit themselves to the exclusive jurisdiction of the Singapore courts in the determination of any matter or dispute arising in connection therewith.
- 5.5. Any provision in the terms and conditions which is held to be invalid or unenforceable for any reason by any court, governmental department, body or tribunal, or in any applicable jurisdiction shall be ineffective to the extent of such invalidity or unenforceability and will not invalidate or render unenforceable the remaining unaffected provisions hereof, and should any provision be held invalid or unenforceable in an applicable jurisdiction, such provision shall not be invalidated or rendered unenforceable in any other jurisdiction.
- 5.6. A person who is not a party to any agreement governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act (Cap

- 53B) to enforce any terms of such agreement.
- 5.7. The Organiser reserves the right at any time in its sole and absolute discretion to determine and/or amend or vary these terms and conditions without prior notice, including but not limited to cancelling, extending, terminating, or suspending this Promotion, the eligibility terms and criteria, and the timing of any act to be done, and all Consumers shall be bound by these amendments.
- 5.8. In case of a force majeure event, including but not limited to an act of God, act of government or order of government, pandemic, epidemic fire, war, strike, riot, or flood or unforeseen events and such other events beyond the control of the Organiser, the Organiser may at its sole discretion suspend, cancel, or terminate the Promotion at any time accordingly.

### 6.Disclaimer of Liability

- 6.1. The Organiser shall not be responsible or liable for any expense, loss, or damage of whatsoever nature suffered by the Consumers in connection with the Promotion (including the Consumers' failure to redeem the free meal or participate in the Promotion), which may occur or arise as a result of the following events:
- (a) Any delay and/or failure in receiving or processing redemption claims as a result of any network, communication, or system error, interruption, failure, or outage caused by the participating internet service provider, or any issue related to the uploading or processing of redemption materials.
- (b) Any technical error (including errors in notifying successful redemption claims or processing), omission, interruption, deletion, defect, delay in operation or transmission, internet line failure, theft, destruction, unauthorized access to redemption materials, or any malfunction of computer hardware or software, whether due to viruses, bugs, or other causes beyond the control of Texas Chicken or The Organiser.
- 6.2. All Consumers shall assume full liability and responsibility for any costs incurred due to any accident, injury, damage, or claims, whether directly or indirectly caused by their participation in the Promotion, attending publicity programs, or from the redemption/usage of the free meal. To the extent permitted by law, Texas Chicken and The Organiser shall have no liability to the Consumers in any way whatsoever.
- 6.3. The Organiser makes no representations and/or warranties with respect to any redemption, including but not limited to the merchantability, quality, or suitability of the free meal for any purpose.

# Schedule 1

| Item | Section     | Subject Matter                             | Conditions  |
|------|-------------|--|---|
| 1.   | Section 2.1 | Promotion<br>Period                        | (a) 00:00:00 on 1 July 2025 and shall<br>close at 23:59:59 on 31 August<br>2025   |
| 2.   | Section 3.1 | Participating<br>Outlet                    | Includes all Major Hypermarkets,<br>Supermarkets and online outlets<br>located in Singapore.  |
| 3.   | Section 4.1 | Eligibility and<br>Redemption<br>Promotion | To qualify, the Consumer must purchase any of the following 12 x 320ml packs from a Participating Outlet. Each 12 x 320ml sticker on pack is available while stocks last and includes a redemption voucher sticker that can be used to claim valued at SG\$6 at Pepper Lunch restaurants in Singapore:  (a) Pepsi 12 x 320ml  (b) Pepsi Zero Sugar 12 x 320ml |

### Schedule 2

# **PEPPER LUNCH RESTAURANTS**

| Outlet(s)                            | Address   |  |
|--------------------------------------|---|--|
| Pepper Lunch Jurong Point            | 63 Jurong West Central 3, #B1-62/63, Singapore 648331               |  |
| Pepper Lunch JEM                     | 50 Jurong Gateway Road, #04-10/11/12,<br>Singapore 608549           |  |
| Pepper Lunch NEX                     | 23 Serangoon Central, #B1-45 NEX, Singapore 556083                  |  |
| Pepper Lunch Pasir Ris<br>Mall       | 7 Pasir Ris Central, #B2-26, Pasir Ris Mall,<br>Singapore 519612    |  |
| Pepper Lunch Parkway<br>Parade       | Parkway Parade, #01-35A, 80 Marine Parade<br>Road, Singapore 449269 |  |
| Pepper Lunch Compass<br>One          | 1 Sengkang Square, #B1-01, Singapore 545078                         |  |
| Pepper Lunch Tampines 1              | 10 Tampines Central 1, #04-12, Singapore 529536                     |  |
| Pepper Lunch Ang Mo Kio<br>(AMK) Hub | 53 Ang Mo Kio Ave 3, #01-34, Singapore 569933                       |  |
| Pepper Lunch Bedok Mall              | 311 New Upper Changi Road, #01-05, Singapore 467360                 |  |
| Pepper Lunch Woodleigh<br>Mall       | 11 Bidadari Park Drive #01-54, Singapore 367803                     |  |