

Terms & Conditions

1. This Contest is open to all citizens of Malaysia aged 18 years old and above except for the employees of Etika Sdn Bhd, (Co. No. 197401000305 (17296-P)) (the “Organiser”) and their immediate family members, its affiliates and/or related companies, business partners, suppliers/distributors, promotion/advertising/public relations agencies involved with the Contest.
2. This Contest is Exclusive for Petronas outlets only.
3. Purchase any TWO (2) cans of Wonda Coffee 240ml (any flavor) in a single receipt (“Proof of Purchase”) at any participating Petronas outlet and enter the Contest by submitting the requested Contest entry details and the corresponding Proof of Purchase to qualify for ONE (1) entry (“Qualified Entry”).
4. Double the Contest entry with purchase that includes Wonda Coffee LTO 240ml in the receipt.

Purchase	No. of Contest Entry/ Entries
2 x Wonda Coffee 240ml	1
2 x Wonda Coffee LTO 240ml	2
1 x Wonda Coffee 240ml + 1 x Wonda Coffee LTO 240ml	2

5. Send the following particulars via **WhatsApp only** to 011-55531548. Entries submitted with incomplete particulars will be automatically disqualified.
 - i) Full name as per NRIC
 - ii) NRIC Number
 - iii) A clear photo of the Proof of Purchase
6. This Contest starts at 00:00:00 on 24 August 2021 and closes at 23:59:59 on 29 August 2021 (the “Contest Period”). Any Contest entries received outside the Contest Period will be automatically disqualified.
7. Participant need to retain original printed receipt dated within the Contest Period with matching receipt details as per the WhatsApp entry as Proof of Purchase for verification purposes.

8. Contest Prizes

RM 50 Setel Credit x 200

9. Qualifying Criteria & Submission of Contest Entries

- a) Purchase any TWO (2) cans of Wonda Coffee 240ml (any flavor) in a single receipt at any participating Petronas outlet within the Contest Period and Participant will be entitled to submit ONE (1) entry to participate in the Contest.

- b) Double the Contest entry with purchase that includes Wonda Coffee LTO 240ml in the receipt.
- c) If the spending in one (1) Proof of Purchase is more than 2 x Wonda Coffee 240ml, then the Participant's number of entries shall be calculated; accordingly, e.g: 4 x Wonda Coffee 240ml in the same Proof of Purchase will automatically count as 2 Qualified Entries.
- d) Each Participant is entitled/eligible to submit more than one entry, but each entry must be accompanied with ONE (1) Original Proof of Purchase dated within the Contest Period with complete personal details as stated in item 5.
- e) Each Proof of Purchase must have a unique receipt number and can only be utilized once as stated in item 5. Duplicate Proof of Purchase is not acceptable.
- f) Proof of Purchase(s) without a legible receipt number or date & time of purchase will be disqualified.
- g) Proof of Purchase uploaded without a legible Wonda Product displayed will be automatically disqualified.
- h) The Organiser reserves the right to disqualify any Contest entry or Proof of Purchase found to be incorrect, incomplete, modified, tampered with or illegible with invalid details.
- i) In view that the Contest line 011-55531548 is a special line provided by the Organizer, NO acknowledgement of receipt will be sent by the Organizer with regards to all entries submitted/ sent by the participants to the Organiser via WhatsApp. However, participants will be able to know their Contest entries are read by the blue ticks.

10. Contest Prizes

- a) All Contest Winners will be announced on Wonda Coffee Official Facebook (<https://www.facebook.com/WondaCoffeeMalaysia/>) & Etika Holdings website (<https://www.etikaholdings.com/campaigns>).
- b) All Contest Winners will be announced on 15 September 2021. The Organiser reserves the right to vary or extend the announcement of the Contest Winners at any time without prior notice.
- c) The eligible prize winners may be required to correctly answer a question before being declared as a winner. In the event the eligible winner fails to correctly answer the question, the Organiser reserves the right to disqualify the eligible winner. Should the first attempt to contact the eligible winner fail, i.e. no reply, telephone number not in service or no connection, etc, another two (2) attempts will be made within the next twenty four (24) hours of the first telephone call. Where such further attempts are unsuccessful, the Organiser reserves the right to disqualify the Participant. The Organiser will not be held liable in the event the winners cannot be contacted for whatever reasons.
- d) The Contest prizes delivery method will be via email soft pin to the winner.
- e) All prizes shall be delivered to the winners within 6 – 8 weeks from 15 September 2021. However, in the event of any delay in the delivery due to unforeseen circumstances or situation beyond the Organiser's control, the Organiser reserves the right to determine the most appropriate delivery arrangement of the prizes to the winners.
- f) All unclaimed prizes after 1 November 2021 will be forfeited and no further appeals will be entertained.
- g) The Organiser retains the right to substitute any prize with another prize of equivalent value in the event the original prize offered is no longer available.
- h) The prizes are not transferable, non-refundable and non-exchangeable for cash. The Organiser makes no representation and/or warranties with respect to any Contest prizes, in particular the merchantability, quality or their suitability for any purpose.

11. Winner Selection

Winner Selection – RM50 Setel Credit x 200

a) Winners will be determined by the top 200 participants with the highest number of eligible entries received at the end of the Contest Period. For example, Participant A have 500 Qualified Entries and Participant B have 200 Qualified Entries hence the prize will be awarded to Participant A. If the situation of a tie occurs, a random draw will be conducted for prize selection.

b) The eligible prize winners will be contacted via telephone and may be required to correctly answer a question before being declared a winner. In the event the eligible winner fails to correctly answer the question, the Organiser reserves the right to disqualify the eligible winner. Should the first attempt to contact the eligible winner fail, i.e. no reply, telephone number not in service or no connection, etc, another two (2) attempts will be made within the next twenty-four (24) hours of the first telephone call. Where such further attempts are unsuccessful, the Organiser reserves the right to disqualify the Participant. The Organiser will not be held liable in the event the winners cannot be contacted for whatever reasons.

General Terms

12. The Organizer reserves the right, in its sole discretion, to disqualify any Contest entries or Participant found or suspected of cheating/hacking/tampering with the Contest entry process.

13. All Participants shall assume full liability and responsibility for any costs incurred due to any accident, injury, damage or claims whether directly or indirectly caused by their participation in the Contest, attending publicity programs or prize presentation ceremony (if applicable) and from the redemption/usage of the prizes. To the extent permitted by law, the Organiser shall have no liability to the Participants in any respect whatsoever.

14. The Organiser reserves the right to amend the Terms and Conditions set forth herein, modify the Contest mechanisms, vary, withdraw, suspend or terminate this Contest at any time at its sole and absolute discretion without prior notice. For the avoidance of doubt, any variation, withdrawal, suspension or termination of the Contest or any part thereof shall not entitle the Participants to any claim or compensation against the Organiser (in cash or in kind) for any loss or damage suffered or incurred by the Participants as a direct or indirect result of the act of variation, withdrawal, suspension or termination.

15. The Organiser's decision on all matters relating to this Contest, including but not limited to the selection of winners and forfeiture of Contest prizes shall be final, conclusive and binding. No queries and/or correspondence or appeals pertaining to the decision made by the Organiser will be entertained. The selection of the winners shall be in accordance with the Participants' satisfaction of the Contest entry criteria as determined by the Organiser at its sole and absolute discretion.

16. Participation in this Contest and acceptance of the prizes constitutes irrevocable permission for the Organizer to use the winners' names and photographs for purposes of publicity and advertising without any compensation or notification to the winners.

17. The Organiser will not be responsible or liable for any loss in connection with the Contest, including, but not limited to the following:

a) Any problem, loss or damage of whatsoever nature suffered by any party due to any delay and/or failure in receiving and sending the Contest entry as a result of any network, communication or system error, interruption and/or failure or outage caused by the participating internet service provider, or the uploading of any materials related to the Contest. In the event of such error, interruption and/or failure or outage, the Organiser will not be responsible or liable for any failure by any Participant to participate in the Contest at any time.

b) Any technical error (including error in notification of Contest winners), omission, interruption, deletion, defect, delay in operation or transmission, internet line failure, theft, destruction of, or unauthorized access to entries, PC hang whether or not arising during operation or transmission as a result of server malfunctions, virus, bugs or other causes beyond the Organiser's control related to the administration of the Contest or processing of Contest entries.

18. By participating in this Contest, all Participants agree to defend, indemnify and hold the Organiser harmless from and against any suits, claims, losses, damages and expenses, including reasonable legal fees arising from or in connection with each Participant's participation in the Contest and his/her acceptance, redemption or use of any prizes.

19. Any Terms and Conditions applicable to this Contest which is illegal, prohibited or unenforceable under any law or regulation shall be ineffective to the extent of such illegality, voidness, prohibition or unenforceability without invalidating the remaining provisions hereof.

20. Privacy Notice

i. By participating in this Contest, all Participants hereby warrant that all statements personal details given are true, correct, accurate and complete and that they have read and understood all the Terms and Conditions of this Contest and agree to be unconditionally bound by it.

ii. By participating in the Contest, the Participant hereby gives their consent to and authorize the Organizer to collect, store, use, process their names, Identification Numbers (IC) and other particulars ["Personal Data"] for the purposes of running the Contest, including but not limited to announcing and publishing Personal Data and/or photos of the Participant at the Organizer's website or Facebook page for advertising and publicity purposes.

iii. By participating in the Contest, the Participant also gives their consent and authorize the Organizer or its authorized agency to process the Participant's Personal Data. The Organiser and its authorized agency is contractually obliged, not to use the Participant's Personal Data for any purpose other than as stated herein.

iv. Under the laws of Malaysia, the rights of Participant include:

a. The rights to withdraw their consent for the use of Personal Data at any time by contacting the Organizer at the contact details mentioned below by providing

the Organizer with the Participant's name and email address for removal of the said Personal Data;

- b. The rights to obtain a copy of the Personal Data which the Organizer holds; and
 - c. The rights to correct inaccurate Personal Data.
- v. The Organizer will take reasonable precautions to keep the Participant's Personal Data secure and shall ensure its authorized agency will do the same. However, the Organizer may disclose the Participant's Personal Data if required by law, search warrant, subpoena or court order.
- vi. Any matter concerning the Personal Data relating to this Contest shall be governed by and dealt with in accordance with the Personal Data Protection Act 2010 and any other relevant laws in Malaysia.

21. By participating in this Contest, Participants are taken to have read, understood and agreed to be bound by these Terms and Conditions and those terms and conditions set out in Facebook. The Organizer reserves the right to change, amend, add or delete any of the Terms and Conditions herein stated at any time without the need to provide prior notice and the Participants agree to be bound by such changes, amendments, additions or deletions.

22. In relation to any Contest related enquiry please contact WhatsApp 011-55531548 (Working Hours: Monday -Friday, 10am – 5pm).