Terms and Conditions

1. Organizer

The Contest is organized by Etika Sdn. Bhd. (Co. No. 197401000305 (17296-P)) ("Organizer").

2. Eligibility

- 2.1 The Contest is open to any person who fulfils the following criteria:
 - (a) Citizen of Malaysia; and
 - (b) Aged 18 years and above.
 - (c) Participants under the age of 18 years old as of 11th October 2021 must obtain consent of parents or legal guardians and by participating in this campaign, it is deemed that consent has been obtained.
- 2.2 The following person(s) shall not be eligible to participate in the Contest:
 - (a) Employees of the Organizer and their immediate family members;
 - (b) Employees of the Organizer's affiliates and/or related companies and their immediate family members;
 - (c) Business partners, suppliers/distributors of the Organizer; and
 - (d) Promotion/advertising/public relations agencies involved in the Contest.
- 2.3 The Organiser reserves the right to either allow or disallow any entrant for any reason it sees fit, in its absolute discretion.
- 2.4 The Organiser reserves the right, at any time, to verify the validity of entries and entrants (including the participant identity, age and place of residence) and to disqualify the participant if, in the Organiser's reasonable opinion, the participant submits an entry that is not in accordance with these Terms and Conditions.

3. Contest Period

- 3.1 The Contest shall start at 00:00:00 on 11 October 2021 and shall close at 23:59:59 on 28 November 2021 ("Contest Period"). Any Contest entries received outside the Contest Period will automatically be disqualified.
- 3.2 The Organizer reserves the right to amend the Contest Period ("Amended Period") at any time without any prior notice to any party. Any Contest Entries received outside the Contest Period or Amended Period (if any) shall be rejected.
- 3.3 Unless an Extended Period is announced, any entries received after the end of the Contest Period (due to any reason howsoever and/or whatsoever arising) shall be disqualified. Any participation in the Contest during the Extended Period (if any) shall be governed by these terms and conditions ("Terms and Conditions"), which shall remain in full force and effect.

4. Participating Outlets

The following are the outlets participating in the Contest ("Participating Outlets"):

- 7-Eleven;
- Shell;
- myNEWS;
- Petron;
- BHPetrol;
- FamilyMart; and
- Provision store

5. Qualifying Criteria and Submission of Entries

5.1 To qualify, the Participant must purchase any ONE (1) bottle of Revive Salted Lemon.

- 5.2 Play the game and collect as many points by catching the "Revive Salted Lemon" and "Lemon" within 15 seconds. Avoid catching the "Fire" and "Sun" to avoid points deductions.
- To participate in the Contest, the Participant must submit the following details to the Organizer ("the Contest Entry/Entries"):
 - (A) Full name as per NRIC; and
 - (B) NRIC number;
 - (C) Contact Number.
- 5.4 Each Contest Entry must be accompanied by the image of ONE (1) transaction receipt ("Proof of Purchase") which must clearly show the following details:
 - (A) The name of the Participating Outlet;
 - (B) The transaction ID;
 - (C) The details of the Qualifying Products; and
 - (D) Time and date of the transaction (which must be within the Contest Period of Amended Contest Period (if applicable).
- 5.5 Participant must retain the original Proof of Purchase submitted for verification purpose. In the event that the Participant is chosen as a winner and is unable to present the original Proof of Purchase, the Participant will automatically be disqualified as a winner.
- 5.6 Participants can only submit one (1) time with one (1) receipt. To play again, participant will have to attach a new receipt.
- 5.7 All purchases must be made within the Contest Period or Amended Contest Period (if applicable). Any purchased made outside the Contest Period or Amended Contest Period (if applicable) will automatically be disqualified.
- 5.8 Any Contest Entries which are incomplete (e.g. missing information, missing Proof of Purchase) or are found to have been tampered with and any Participants which are suspected or found to have cheated/hacked/tampered with the Contest Entry process will automatically be disqualified.
- 5.9 All Contest Entries are to be submitted strictly by uploading to Revive campaign webpage [https://www.etikaholdings.com/campaigns/revivedidyouknow]. NO acknowledgement of receipt will be sent by the Organizer with regard to all entries submitted.
- 5.10 Each Participant may submit multiple Contest Entries. However, each Contest Entry must be accompanied by a different Proof of Purchase. For the avoidance of doubt a single Proof of Purchase cannot be used for two or more separate Contest Entries. Where multiply Contest Entries are found to be accompanied by the same Proof of Purchase, ALL affected Contest Entries will automatically be disqualified.

6. Contest Prizes

- 6.1 There will be a total of ONE (1) Grand Prize Winners ("Grand Prize Winner"), ONE (1) Second Prize Winner ("Second Prize Winner"), ONE (1) Third Prize Winner ("Third Prize Winner") and SEVEN HUNDRED (700) Weekly Winners ("Weekly Winners") throughout the entire contest period.
- 6.2 Contest Prizes is as shown below: -
- 6.3 Grand Prize:
 - o 1 x White iPhone 12 (128GB)
 - o Second Prize: 1 x Neon Nintendo Switch Bundle
 - Third Prize: 1 x Sony WF-1000MX4 Wireless Noise Cancelling Headphones
- 6.4 Weekly Prizes: 700 x RM50 worth of Touch & Go e-Vouchers

7. Winner Selection

- 7.1 Selected weekly winners will also have the opportunity to be selected as the Grand Prize Winners.
- 7.2 Winners will be selected based on the highest scores collected in the shortest time.

- 7.3 All selected Grand Prize Winners, Second Prize Winners, Third Prize Winners and/or Weekly Prize Winners are final. Any request, communications or disputes in regards to this will not be entertained.
- 7.4 The Organizer reserves the right to substitute any prize with that of similar value at any time without prior notice. All prizes are not changeable, transferable or redeemable in any other form for whatever reasons. Any requests, communications or disputes in regards to this will not be entertained.
- 7.5 All Grand Prize Winner and Weekly Prize Winner must present the original Proof of Purchase when requested to do so, failing which the Grand Prize Winner and/or the Weekly Prize Winner will be disqualified from winning the Grand Prize or the Weekly Prize, respectively.
- 7.4 The Eligible Winners of the Grand Prize and the Consolation Prize will be contacted via email (as per the email address provided in the Contest Entry). Should the first attempt to contact the Eligible Winners fail (e.g. no response via email) TWO (2) further attempts will be made within the next twenty-four (24) hours of the first attempt. Where such further attempts are unsuccessful, the Organizer reserves the right to disqualify the Eligible Winner. The Organizer will not be held liable in the event the Eligible Winner cannot be contacted for any reasons whatsoever.
- 7.6 The Organizer's decision in selecting the Contest Winners is final and no correspondence will be entertained.
- 7.7 The Organizer reserves the right to substitute any of the Grand Prize and/or Consolation Prize with a prize of equivalent value in the event the original prize offered is, for any reasons whatsoever, no longer available.
- 7.8 The Contest Prizes are non-transferable, non-refundable and non-exchangeable for cash. Contest Winners will be responsible for any additional costs, duties, taxes and/or other incidental expenses, which may be incurred as a result and/or related to their acceptance of the Contest Prize.

8. Winner Announcement and Delivery of Prizes

- 8.1 All Contest Winners will be announced on Revive Malaysia's Official Facebook Page (https://www.facebook.com/ReviveIsotonic/) and on the Etika Holding Sdn. Bhd.'s website (https://www.etikaholdings.com/campaigns).
- 8.2 Weekly Winners will be announced on every Friday as of 1st October 2021. Announcement date is subject to change by the Organizer at its sole discretion without prior notice to any party.
 - Week 1 Winner 22 October 2021
 - Week 2 Winner 29 October 2021
 - Week 3 Winner 5 November 2021
 - Week 4 Winner 12 November 2021
 - Week 5 Winner 19 November 2021
 - Week 6 Winner 26 November 2021
 - Week 7 Winner 3 December 2021
- 8.3 The full Winner announcement will be made on 3 December 2021. Such date is subject to change by the Organizer at its sole discretion and without prior notice to any party.
- 8.4 All prizes will be delivered to the Contest Winners within 6 8 weeks from the date of the Winner Announcement. However, in the event of any delay in the delivery due to unforeseen circumstances or any situation beyond the Organizer's control, the Organizer reserves the right to then arrange for the delivery of the Prizes to the Contest Winner in any manner that it deems fit.
- 8.4 All prizes unclaimed prizes as at 13 December 2021 will be forfeited and no further appeals will be entertained.

9. Personal Data and Privacy Policy

- 9.1 By participating in the Contest, the Participants hereby certifies that all information as provided by them are accurate and that that they have read and understood the Organizer's privacy policy ("Privacy Policy").
- 9.2 The Participants hereby agree and consent to the collection and processing of their personal data in accordance with the Privacy Policy. Kindly refer to the Privacy Policy located at https://www.etikaholdings.com/privacy. The Organiser reserves the right to update and amend the Privacy Policy from time to time.
- 9.3 The Participants also further consent for the Organiser and any of its holding, subsidiary or related companies and its service providers, agents and/or contractors who provide administrative and business support to the Organiser and act on the Organiser's behalf ("Authorised Third Parties") to collect and process the Participants' Personal Data as provided pursuant to this Contest. The use of the Participants' Personal Data included but is not limited to the disclosure of the Participants' name to the general public by publishing the Participants' names, photographs and other Personal Data for advertising and publicity purposes without compensation or any other payment to the Participants.

10. Other Terms and Conditions

- 10.1 By participating in the Contest, Participants are taken to have read, understood and agreed to be bound by the Contest Terms & Conditions. The Organizer reserves the right to vary and/or delete any of the Contest Terms & Conditions at any time without prior notice to any party and the Participants hereby agree to be bound by such variation and/or deletion.
- 10.2 The Organizer reserves the right to, at its sole discretion, modify the Contest mechanism, vary, withdraw, suspend or terminate this Contest at any time at its sole a without prior notice to any party. For the avoidance of doubt, any variation, withdrawal, suspension or termination of the Contest or any part thereof shall not entitle the Participants to any claim any compensation against the Organizer (in cash or in kind) for any expenses, loss or damage suffered or incurred by the Participants as a direct or indirect result of the act of variation, withdrawal, suspension or termination.
- 10.3 Any Terms and Conditions applicable to this Contest which is illegal, prohibited or unenforceable under any law or regulation shall be ineffective to the extent of such illegality, voidness, prohibition or unenforceability without invalidating the remaining provisions hereof.
- 10.4 By participating in the Contest, all Participants agree to defend, indemnify and hold the Organizer harmless from and against any suits, claims, losses, damages and expenses, including reasonable legal fees arising from or in connection with the Participant's participation in the Contest and his/her acceptance, redemption or use of any of the Contest Prizes.

11. Disclaimer of Liability

- 11.1 The Organizer will not be responsible or liable for any loss or damage of whatsoever nature suffered by the Participants in connection with the Contest (including the Participants' failure to participate in the Contest), which may occur or arise as a result of the following events:
 - (a) Any delay and/or failure in receiving and sending the Contest Entries as a result of any network, communication or system error, interruption and/or failure or outage caused by the participating internet service provider, or the uploading of any materials related to the Contest; and
 - (b) Any technical error (including error in notification of Contest Winners), omission, interruption, deletion, defect, delay in operation or transmission, internet line failure, the theft, destruction of, and/or unauthorized access to the Contest Entries, or any malfunction of any computer hardware or software whether or not the same is due to viruses, bugs or other causes beyond the Organizer's control.
- 11.2 All Participants shall assume full liability and responsibility for any costs incurred due to any accident, injury, damage or claims whether directly or indirectly caused by their participation in

- the Contest, attending publicity programs or prize presentation ceremony (if applicable) and from the redemption/usage of the Contest Prizes. To the extent permitted by law, the Organizer shall have no liability to the Participants in any respect whatsoever.
- 11.3 The Organizer makes no representation and/or warranties with respect to any Contest Prizes, including but not limited to the merchantability, quality or their suitability of the Contest Prizes for any purpose.